Hurricane Harvey
Safety first always

https://youtu.be/dp_O2Uxb4WY
Safety is a Core Value
Mission to Zero (M2Z) Safety Culture

What safety means to Waste Management
How safety is ingrained in our culture
Lessons learned
Questions?
Safety: Our Promise to Each Other

Safety Vision Statement

World-class safety is achieved when committed employees embrace safety as a core value and act consistently to influence behavior. Safety should not be considered a priority, but a core value with no compromise. It requires:

Leadership to:
- Clearly communicate and model safe behavior
- Genuinely care and demonstrate concern for their employees
- Accept nothing less than a safe operation

Employees to:
- Accept responsibility for their safe behavior
- Actively care about the safety of others
- Participate in all aspects of the WM safety programs

The employees of Waste Management are responsible for safety and maintaining a zero tolerance for unsafe actions and conditions. Together, everyone can achieve the level of safety that Waste Management wants for the Company and its employees.
M2Z - Mission to Zero

Safety Pyramid

- M2Z focuses on eliminating unsafe actions, behaviors, and conditions
As the base widens, there is an increase in unsafe acts/behaviors
Safety Rules we live by
Committed tenets

M2Z LIFE CRITICAL RULES — COLLECTIONS —
1. Never back a vehicle with someone on the riding steps.
2. Never back a dual drive vehicle from right side without the proper mirrors, camera(s) /monitor.
3. Never exceed the speed limits posted or set by policy for school zones, riding steps, and stand-up right-side driving.
4. Always comply with Hazardous Energy Control Program (LOTO) procedures.
5. Always comply with the seat belt rules.
7. Never double side unless approved by DM and specific conditions met.
8. Never modify or disable equipment safety devices.
9. Always comply with tipping floor or workplace rules.
10. Always apply parking brakes when exiting a vehicle.

M2Z Disposal Operations Critical 8
Landfills/Transfer Stations
1. Always — comply with the seatbelt rules.
2. Never — scavenge or allow others to scavenge for any reason, at any location.
3. Always — comply with the Hazardous Energy Control Program (LOTO) before conducting inspections and/or cleaning.
4. Never — modify or disable equipment safety devices.
5. Always — maintain a safe distance from and between people, vehicles and other heavy equipment.
6. Never — enter any confined space, trench or excavation unless you are trained and authorized and are following the Site Specific Permit Required Confined Space Entry Procedures if applicable.
7. Always — follow the Tipping Floor/Active Work Zone Policy. If unsafe conditions or actions occur, shut down the tipping floor/area and correct the unsafe conditions or actions.
8. Never — operate equipment at speeds that will endanger yourself or other vehicle/equipment. Adjust for changing conditions.
100 Days of Summer
Integrated campaign that involves our families

Sharing the road with young pedestrians

Safety gear for the whole family

15th Anniversary

Market Area challengers!
A Continuing Commitment

Safety successes

Total Recordable Injury Rate (TRIR)

- Waste Management
- Industry Average

TRIR decreased 87 percent between 2000, when M2Z was launched, and 2015. For 2014, our TRIR of 3.2 was 37 percent better than the 2014 industry average of 5.1, the most recent government statistic available.

Vehicle Accident Recordable Rate (VARR)

- Waste Management
- Industry Average

VARR improved 66 percent from 2005, when we established this indicator and initiated new and enhanced driver training programs, to 2015. Note that two incident types were reclassified from “property damage” to “vehicle accident” in 2014, making the VARR standard stricter.

Days Away Restricted or Transferred (DART)

- Waste Management
- Industry Average

DART decreased 65 percent between 2005 and 2015. Our 2014 DART of 2.4 is 29 percent better than the 2014 industry average of 3.4, the most recent government statistic available.
Safety Milestones

- Reduced total risk spend from 2002 to 2015 by 50%
- Reduced # of fatalities from 2000 to 2016 by 67%
- Reduced TRIR rate 2000 to 2016 by 86%
Lessons Learned
Top tips from M2Zero

Safety is easy, people are hard … it truly is a journey.
Questions?